Privacy Policy

At Lead With Heart we are committed to protecting your privacy as an online visitor to our website. We use the information that is collected about you to maximise the services that we provide to you. We respect the privacy and confidentiality of the information provided by you. Please read our privacy policy below carefully.

What information is collected?
Information is collected from when you place an order online, subscribe to the newsletter, fill in a contact or booking form for one of our events, workshops or sessions or respond to a survey. When bookings are received for children under the age of 18, the information must be provided by a parent or legal guardian.

We may need to disclose certain information which may include your personal data, to comply with a legal requirement such as law, regulation, court order, subpoena, warrant, in the course of a legal proceeding or in response to a law enforcement agency request.

What is your information used for?
Your information may be used in one of the following ways:
-to improve our customer service
-to improve our website
-to personalise your experience
-to respond to your contact request
-to process transactions
-to administer surveys or other promotions
-to provide updates relating to your purchase
-information such as emergency contact details and medical conditions of your child may be printed and brought to workshops in case of emergencies and to support your child during this experience.
-notes from mentoring sessions may be kept during mentoring series to use during the experience to assist a young person's development and make the most of the experience. These notes may be stored on a computer secured with a password or locked in a filing cabinet. These notes are destroyed after the mentoring series has completed.

Contacting us

If there are any questions regarding this privacy policy, you may contact us on leadwithheart@hotmail.com

Changes to our Privacy Policy
If we decide to change our privacy policy, we will post those changes on this page.
This policy was last modified on 23 April 2019.